

# Kareeberg Munisipaliteit

(Carnarvon, Dantwysblei, Vosburg)



## OPENBARE KENNISGEWING: VERKEERDE EFT-BETALINGSVERWYSINGS

Die Munisipaliteit stel hiermee kliënte in kennis wat betaling van hul munisipale rekeninge via Elektroniese Fondsoorplasing (EFT) maak dat betalings wat met verkeerde of onvolledige verwysingsnommers gemaak word, nie outomaties aan die korrekte munisipale rekeninge toegeken kan word nie.

Kliënte wat EFT-betalings met 'n verkeerde verwysing gemaak het, word dus versoek om bewys van betaling by die Munisipaliteit in te dien om korrekte toewysing van sulke betalings moontlik te maak.

Bewys van betaling moet gedurende normale werksure of deur die amptelike munisipale kommunikasiëkanale by die Munisipale Inkomstekantoor ingedien word, met duidelike aanduiding van die korrekte rekeningnommer en eiendomsbesonderhede.

Kliënte word in kennis gestel dat versuim om bewys van betaling in te dien, kan lei tot:

- Vertraging in die toewysing van betalings;
- Verkeerde rekeningsaldo's; en
- Moontlike kredietbeheeraksies in ooreenstemming met die Munisipaliteit se Kredietbeheer- en Skuldinvorderingsbeleid.

Die Munisipaliteit waardeer die samewerking van alle kliënte om akkurate en tydige toewysing van betalings te verseker.

**MNR. MF MANUEL**  
**MUNISIPALE BESTUURDER**

Munisipale kantore  
Posbus 10  
CARNARVON  
8925  
Telephone: 053-3823012

02 Februarie 2026

Kennisgewing nr. 10/2026

# Kareeberg Municipality

(Carnarvon, Vanwyksblei, Vosburg)



## **PUBLIC NOTICE: INCORRECT EFT PAYMENT REFERENCES**

The Municipality hereby informs customers who make payment of their municipal accounts via **Electronic Funds Transfer (EFT)** that payments made using **incorrect or incomplete reference numbers** cannot be automatically allocated to the correct municipal accounts.

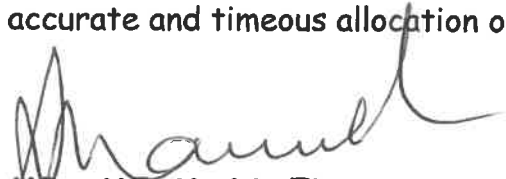
Customers who have made EFT payments using an incorrect reference are therefore requested to **submit proof of payment** to the Municipality to enable correct allocation of such payments.

Proof of payment must be submitted to the **Municipal Revenue Office** during normal working hours or through the official municipal communication channels, clearly indicating the correct account number and property details.

Customers are advised that failure to submit proof of payment may result in:

- Delays in the allocation of payments;
- Incorrect account balances; and
- Possible credit control actions in line with the Municipality's Credit Control and Debt Collection Policy.

The Municipality appreciates the cooperation of all customers in ensuring accurate and timeous allocation of payments.



**MR. MF MANUEL**  
**MUNICIPAL MANAGER**

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